

PRO-TECH KNIVES USA

Phone: 562-860-0678 E-Mail: service@protechknives.com

Service Request:

Name	Date
Address	City
State	ZIP Code
Phone Number	E-Mail Address

Describe your knife (model name, number, etc...):

Brief description of work to be done:

Please be sure to pack your knife carefully and ship it in a *cardboard shipping box* - **DO NOT SEND IN ENVELOPE OF ANY KIND.**

Ship your well packaged knife to:

*PTK Repairs
17115 Alburdis Ave.
Artesia, CA 90701*

Be sure to enclose the **\$15** return handling and postage fee with your knife.
Cash, check, or money order made payable to Pro-Tech Knives, LLC

IMPORTANT - All knives will be returned via Fed-Ex and will be dropped off (no signature required). Please ensure someone will be available to receive the package or that it will be safe at the return address given above. If you are not available to receive the knife, you may consider sending it to your place of employment, a neighbor's house, or sending it to the nearest Fed-Ex holding center (any Walgreens or AutoZone). **Make sure the address given above is where you want the knife delivered!** Shipping notification and tracking information will be sent to the email address given on this form when the package is ready to ship.

We can **NOT** ship to Washington or New York states! Contact us for return shipping options if you live in those states!

Knives that have been **disassembled** and are returned in pieces will require a **\$30 minimum re-assembly fee**. If there are any non-warranty issues that will require additional payments, we will contact you.